

Cecilia Yardi

Cape Town, South Africa
+27 70 345 5126
Ceciliayardi68@gmail.com

Professional Summary

Motivated and customer-focused professional with experience in client care, wellness services, and self-employment. Strong communication and interpersonal skills with a passion for customer service, communication, and building positive relationships. Seeking a remote customer service, sales, live chat, virtual assistant, or administrative role.

Core Skills

Customer Service, Communication, Sales, Appointment Scheduling, Client Relationship Management, Time Management, Problem Solving, Basic Computer Skills, Email & WhatsApp, Professional Client Care

Work Experience

Massage Therapist – Talent Massage Studio (2022–2025)

Provided professional massage services, managed appointments, built client relationships, and maintained high customer satisfaction.

Self-Employed Massage Therapist (2025–Present)

Managed own client base, scheduled appointments, promoted services, maintained professional standards, and delivered excellent client care.

Education

National Senior Certificate (Matric), 2013

Languages

English, Shona